REGISTER YOUR WARRANTY WITHIN 7 DAYS OR IT IS NOT VALID

You must register your warranty within 7 days of the day your job is finished. If it is not registered within 7 days, this warranty is not valid.

If your warranty is not registered, we will still fix any issue for a $200.00 service charge.

Register online at warranty.detroitbathremodelers.com. You will need your receipt number, the job address and date, and a photo of your receipt. Need help? Call (586) 791-4300.

LIMITED WARRANTY

Bathtub, Shower and Tile Refinishing

Package	Coats	Warranty
Bath Refresh (only for a white tub staying white)	2 coats	30 days
3-Coat System	3 coats	1 year
5-Coat System	5 coats	10 years
7-Coat System	7 coats	20 years
Liquid Bathtub Liner (Liquid Porcelain System)	Liner system	Lifetime

Your package is shown on your work order. Coverage starts the day your job is finished and covers the refinished surface only. Lifetime means for as long as you own the home (or, after a transfer, for as long as the new owner owns it).

WHAT IS COVERED

Peeling, blistering, bubbling, cracking or fading of the refinished surface caused by a defect in our materials or workmanship.

WHAT WE WILL DO

- We will inspect the problem. If it is covered, we will, at our choice, repair the affected area or refinish the whole fixture, at no charge for a registered warranty.
- Liquid Bathtub Liner: lifetime coverage includes up to 2 repair visits for the affected area. If more work is needed after that, we may offer credit toward an upgraded product or service.
- A travel charge may apply if the home is outside our service area (Wayne, Oakland, Macomb, St. Clair and Washtenaw Counties).
- We are a service business, so this warranty provides repair or refinishing, not refunds.

HOW TO MAKE A CLAIM

- Report the problem within 30 days of noticing it, online at warranty.detroitbathremodelers.com or by calling (586) 791-4300.
- Include your receipt number and 2 clear photos of the affected area.
- Please report problems right away. Extra damage caused by waiting to report a problem may not be covered.

WHAT IS NOT COVERED

- Caulk, plumbing, drains, faucets and shower doors.
- Kitchen sinks.
- Rust, or damage from rust coming through from the metal under the finish.
- Chips, scratches, nicks or knife marks from sharp, heavy or falling objects, or from misuse.
- Damage from leaking or dripping plumbing, or from water left standing in the fixture for long periods.
- Stains or discoloration from bleach, chemicals, hair dye, or abrasive cleaners such as Comet or Ajax.
- Damage from suction-cup bath mats, masking tape, stickers or any adhesive on the surface.

- Cracks caused by movement or settling of the floor, walls or structure under the fixture, including grout lines.
- Wear caused by lack of cleaning or improper cleaning.
- Damage from using the fixture before the cure times below.
- Coverage ends if the property changes from a private home to commercial or rental use.

CURE TIME AND CARE

- Do not use the fixture or get it wet for 24 hours. Showers are fine after 24 hours.
- No baths for the first 5 days. Full cure takes 7 days. Do not use a bath mat during the cure period.
- Clean only with non-abrasive liquid cleaners that have no bleach or chlorine and are safe for acrylic or refinished surfaces. We recommend Simple Green, or Dawn dish soap and water.
- Never use suction-cup bath mats on the refinished surface.

SAFETY

Refinished surfaces are very glossy and can be slippery when wet. Please use care getting in and out. After the 7-day cure, a non-slip mat with no suction cups or adhesive, or a grab bar, can help.

TRANSFERRING YOUR WARRANTY

If you sell the home, the remaining coverage can move to the new owner at no charge. The new owner must notify us within 30 days of buying the home, online or by phone, with the job address and the date or receipt number of the original job.

COLORS

Standard colors are Kohler White and Kohler Almond. Custom colors must be chosen and approved at least 2 weeks before your appointment, for an added $250.00.

PAYMENT TERMS

- Payment is due when the work is finished.
- We accept Venmo, Cash App or Zelle only. We do not accept cash, checks, or credit or debit cards.
- Plumbing notice: our technicians are not licensed plumbers. If a plumbing problem found when we arrive keeps us from doing the job that day, a $150.00 trip charge applies.

THE FINE PRINT

- This written warranty is our complete warranty. Any change to it must be in writing from Detroit Bath Remodelers.
- This warranty applies to the home where the work was done.
- Nothing in this warranty limits any rights you have under Michigan law.